

Ride Notes and restrictions

Safety Codes

- B** Must be able to brace with hands / and feet and remain seated in an upright position
- H** These rides are not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers
- N** No restriction. (Other than standard height restriction)
- C** In the event of an evacuation being necessary, these rides have the additional requirement that guests who are unable to walk unaided are accompanied onto the ride by at least one adult helper. The helper/s must be fully able to lift and transfer the guest with a disability from the ride carriage.
- X** Due to the necessary method of loading and unloading and/or the complex nature of evacuation, rides indicated by this icon are only suitable for guests with the ability to walk unaided.

Use the icons in the following guide to identify the rides that are suitable for your use.

Ride	Physical Disabled Access via	Wheelchair access to loading area.	Steps on to ride platform / carriage	Safety Code	Notes and definitions (Please note; Guests will need to have the ability or assistance to transfer into ride carriages)
Big Apple Coaster	Entrance	No	8	B	Minimum accompanied height 0.9 metre Minimum unaccompanied height 1.1 metre Must be able to hold on securely to the safety lap bar and remain in an upright position. Must be able to remain seated at all times Size of carriage will restrict some adult guests.
Bonanza	Exit ramp	Yes	None	B	Minimum height 1 metre if unaccompanied. If unaccompanied, must be able to hold on to safety rail and remain in an upright position. If unaccompanied, riders must be able to climb up onto the stationery horse. Wheelchair users may identify themselves to the operator, then embark the horse when instructed.
Cinema 4D	Exit Door	Yes	None	N H (Unless is own Wheelchair)	No height restriction (children under 8 must be accompanied). The cinema can accommodate one wheelchair in the designated area. Wheelchair users will benefit from all effects with the exception of the seat movement and leg tickler. Passengers must be able to sit correctly throughout the show, if any persons have special needs that would prohibit this, they must be accompanied. The cinema is not suitable for those suffering from Epilepsy, back or neck pains, (other than those remaining in wheelchair), Weak heart, any other chronic illness or during pregnancy.
Cups & Saucers	Entrance	Yes	2	B	No height restriction (children under 0.9m must be accompanied) Must have upper body control to remain in a seated upright position.
Disko	Entrance	No	9	B H	Minimum height 1.2 metre. Riders with disabilities such that they would not be contained safely by the ride restraints and sit un supported may not ride. This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers.

Ride	Physical Disabled Access via	Wheelchair access to loading area.	Steps on to ride platform / carriage	Safety Code	Notes and definitions (Please note; Guests will need to have the ability or assistance to transfer into ride carriages)
Dodgems	Exit	Yes	None	B H	Minimum passenger height 1.1m Minimum drivers height 1.25m Drivers must have adequate vision and the ability to steer and to depress the pedal. All riders also, must have upper body control, and be free from heart, back or neck problems. This ride is not suitable for expectant mothers.
Family Star	Entrance	No	8	B H	Minimum height 1.3 metre Must have upper body control to hold on securely to safety lap bar and remain in an upright position. This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers. Helpers must be able to lift and transfer guests from platform onto high seat unit.
Floaty Boaty	Exit	No	5	B H	Minimum accompanied height 0.9 metre Minimum unaccompanied height 1.1 metre Must have upper body control to hold on securely to safety lap bar and remain in an upright position. This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers. Helpers must be able to lift and transfer guests from platform onto the seat unit.
Flying Dumbos	Entrance	No	3	B	Minimum accompanied height 0.9 metre Minimum unaccompanied height 1.2 metre Must have upper body control to hold on securely to safety lap bar and remain in an upright position.
FreeFall	Entrance	Yes	2	B H	Minimum accompanied – 1metre Minimum unaccompanied height 1.2metre Riders with disabilities such that they would not be contained safely by the ride restraints may not ride. This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers. Helpers must be able to lift and transfer guests from platform onto high seat unit.

Ride	Physical Disabled Access via	Wheelchair access to loading area.	Steps on to ride platform / carriage	Safety Code	Notes and definitions (Please note; Guests will need to have the ability or assistance to transfer into ride carriages)
Fun Factory	Entrance	N/A	See notes	X B	Minimum accompanied height 0.9 metre Minimum unaccompanied height 1.1 metre This attraction incorporates moving walk boards and steps, therefore is only suitable for those who are able to walk unaided. Guests must have adequate vision to walk safely through the attraction.
Gallopers	Exit	Yes	3	B	No height restriction (small children must be accompanied under 0.9m) Riders must be able to hold on securely with their hands and feet, and remain in an upright position. Riders with severe disabilities may sit in the chariots.
Haunted Hotel	Exit	Yes	None	B C	No height restriction (small children must be accompanied under 0.9m) Wheelchair users may identify themselves to the operator, then embark the car when instructed. If emergency evacuation is necessary, guests will be guided from the attraction, via a ramped walkway.
Lightning 360	Entrance	Yes	None	B H	Minimum height 1.3 metre Must have upper body control to hold on securely to safety shoulder restraint. This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers. Helpers must be able to lift and transfer guests from platform onto high seat unit.
Log Flume	Entrance Ramp	Yes	None	B H C	Minimum height 1.1 metre if unaccompanied. Must be able to hold on securely to the safety rails and remain in an upright position. Must be able to remain seated at all times. This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers. Wheelchair users may identify themselves to the operator, then embark the log when instructed. If emergency evacuation is necessary, guests will be guided from the attraction, via a ramped walkway.

Ride	Physical Disabled Access via	Wheelchair access to loading area.	Steps on to ride platform / carriage	Safety Code	Notes and definitions (Please note; Guests will need to have the ability or assistance to transfer into ride carriages)
Monorail	Entrance	No	Staircase	X	Minimum height 1.25 metre if unaccompanied. The 2 staircases make this ride inaccessible for wheelchair users, and those with severe physical disabilities.
Pendulum	Exit	No	2	B H	Minimum height 1.25 metre. Must have upper body control to hold on securely to the shoulder restraints. Riders must be able to keep arms clear of lowering restraints. This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers.
Pirate Ship	Entrance	No	7	B H	Minimum height 1.1 metre. Must have upper body control to remain in a seated upright position. This ride is not suitable for guests who suffer from heart problems, in a precarious state of health or expectant mothers.
Raft Ride	Entrance	Yes	1	B	Minimum accompanied height 0.9 metre Minimum unaccompanied height 1.1 metre Must have upper body control to remain in a seated upright position. Must be able to remain seated at all times.
Reverse Time	Entrance	No	8	B H	Minimum height 1.2 metre. Must have upper body control to hold on securely to the lap bar restraints and remain in an upright position. This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers.
Roller Coaster	Dedicated Entrance Gate	Yes	None	B C	Minimum accompanied height 0.9m Must have upper body control to remain in a seated upright position. Riders must be able to hold on securely to the lap bar restraint. For wheelchair access, ask for assistance from the ride cashier, or alternatively the ride Photo booth sales staff. If emergency evacuation is necessary, guests will be guided from the attraction, via ramped walkways.

Ride	Physical Disabled Access via	Wheelchair access to loading area.	Steps on to ride platform / carriage	Safety Code	Notes and definitions (Please note; Guests will need to have the ability or assistance to transfer into ride carriages)
Sky Drop	Entrance	No	6	B H	Minimum height 1.2 metre. Riders with disabilities such that they would not be contained safely by the ride restraints may not ride. This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers. Helpers must be able to lift and transfer guests from platform onto high seat unit.
Snails	Dedicated Entrance Gate	Yes	None	B C	Minimum unaccompanied height 1.25 metre. Wheelchair users may identify themselves to the operator for easier access. Wheelchair users may remain on the ride to disembark at the point of loading. If emergency evacuation is necessary, guests will be guided from the attraction, via walkways and tunnels, some of which some may be dimly lit.
Twister	Exit Gate	Yes	2	B H	Minimum height 1.25 metre. Must have upper body control to hold on securely to safety lap bar and remain in an upright position. This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers.
Whirlwind	Entrance	No	4	B H	Minimum accompanied – 1.0 metre. Minimum unaccompanied height 1.2M Must have upper body control to remain in a seated upright position. This ride is not suitable for guests who suffer from heart problems, in a precarious state of health or expectant mothers.
Yo-Yo	Exit	Yes	None	B	Minimum height 1 metre if unaccompanied. Must have upper body control to remain in a seated upright position. Wheelchair users may identify themselves to the operator, then may embark when instructed.

Please note small children under 0.9m must be accompanied