**Ride Notes and restrictions**

# **Safety Codes**

**B** Must be able to brace with hands / and feet and remain seated in an upright position

**H** These rides are not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers

**N**  No restriction. (Other than standard height restriction)

**C** In the event of an evacuation being necessary, these rides have the additional requirement that guests who are unable to walk unaided are accompanied onto the ride by at least one adult helper. The helper/s must be fully able to lift and transfer the guest with a disability from the ride carriage.

**X** Due to the necessary method of loading and unloading and/or the complex nature of evacuation, rides indicated by this icon are only suitable for guests with the ability to walk unaided.

Use the icons in the following guide to identify the rides that are suitable

for your use.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Ride | Physical  Disabled Access via | Wheelchair access to loading area. | Steps on to ride platform / carriage | Safety  Code | Notes and definitions  (Please note; Guests will need to have the ability or assistance to transfer into ride carriages) |
|  | | | | | |
| **Big Apple****Coaster** | Entrance | No | 8 | B | Minimum accompanied height 0.9 metre Minimum unaccompanied height 1.1 metre  Must be able to hold on securely to the safety lap bar and remain in an upright position.  Must be able to remain seated at all times  Size of carriage will restrict some adult guests. |
|  | | | | | |
| **Bonanza** | Exit ramp | Yes | None | B | Minimum height 1 metre if unaccompanied.  If unaccompanied, must be able to hold on to safety rail and remain in an upright position.  If unaccompanied, riders must be able to climb up onto the stationery horse.  Wheelchair users may identify themselves to the operator, then embark the horse when instructed. |
|  |  |  |  |  |  |
| **Cinema 4D** | Exit Door | Yes | None | N  H  (Unless is own Wheel-  chair) | No height restriction (children under 8 must be accompanied).  The cinema can accommodate one wheelchair in the designated area. Wheelchair users will benefit from all effects with the exception of the seat movement and leg tickler.  Passengers must be able to sit correctly throughout the show, if any persons have special needs that would prohibit this, they must be accompanied.  The cinema is not suitable for those suffering from Epilepsy, back or neck pains, (other than those remaining in wheelchair), Weak heart, any other chronic illness or during pregnancy. |
|  | | | | | |
| Cups & Saucers | Entrance | Yes | 2 | B | Jjjjjj  No height restriction (children under 0.9m must be accompanied)  Must have upper body control to remain in a seated upright position. |
|  | | | | | |
| **Disko** | Entrance | No | 9 | B  H | Minimum height 1.2 metre.  Riders with disabilities such that they would not be contained safely by the ride restraints and sit un supported may not ride.  This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers. |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Ride | Physical  Disabled Access via | Wheelchair access to loading area. | Steps on to ride platform / carriage | Safety  Code | Notes and definitions  (Please note; Guests will need to have the ability or assistance to transfer into ride carriages) |
|  | | | | | |
| **Dodgems** | Exit | Yes | None | B  H | Minimum passenger height 1.1m  Minimum drivers height 1.25m  Drivers must have adequate vision and the ability to steer and to depress the pedal. All riders also, must have upper body control, and be free from heart, back or neck problems. This ride is not suitable for expectant mothers. |
|  |  |  |  |  |  |
| **Family Star** | Entrance | No | 8 | B  H | Minimum height 1.3 metre  Must have upper body control to hold on securely to safety lap bar and remain in an upright position.  This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers.  Helpers must be able to lift and transfer guests from platform onto high seat unit. |
|  | | | | | |
| **Floaty**  **Boaty** | Exit | No | 5 | B  H | Minimum accompanied height 0.9 metre Minimum unaccompanied height 1.1 metre  Must have upper body control to hold on securely to safety lap bar and remain in an upright position.  This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers.  Helpers must be able to lift and transfer guests from platform onto the seat unit. |
|  | | | | | |
| **Flying Dumbos** | Entrance | No | 3 | B | Minimum accompanied height 0.9 metre Minimum unaccompanied height 1.2 metre  Must have upper body control to hold on securely to safety lap bar and remain in an upright position. |
|  | | | | | |

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Ride | | Physical Disabled Access via | | Wheelchair access to loading area | | Steps on to ride platform / carriage | | Safety Code | | Notes and definitions (Please note: Guests will need to have the ability or assistance to transfer into ride carriages) | |
|  | |  | |  | |  | |  | |  | |
| **Fun Factory** | | Entrance | | N/A | | See notes | | X  B | | Minimum accompanied height 0.9 metre Minimum unaccompanied height 1.1 metre  This attraction incorporates moving walk boards and steps, therefore is only suitable for those who are able to walk unaided.  Guests must have adequate vision to walk safely through the attraction. | |
|  | | | | | | | | | | | |
| **Gallopers** | | Exit | | Yes | | 3 | | B | | No height restriction (small children must be accompanied under 0.9m)  Riders must be able to hold on securely with their hands and feet, and remain in an upright position. Riders with severe disabilities may sit in the chariots. | |
|  | | | | | | | | | | | |
| **Haunted Hotel** | | Exit | | Yes | | None | | B  C | | No height restriction (small children must be accompanied under 0.9m)  Wheelchair users may identify themselves to the operator, then embark the car when instructed.  If emergency evacuation is necessary, guests will be guided from the attraction, via a ramped walkway. | |
|  | | | | | | | | | | | |
| **Lightning 360** | | Entrance | | Yes | | None | | B  H | | Minimum height 1.3 metre  Must have upper body control to hold on securely to safety shoulder restraint.  This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers.  Helpers must be able to lift and transfer guests from platform onto high seat unit. | |
|  | | | | | | | | | | | |
| **Monorail** | | Entrance | | No | | Staircase | | X | | Minimum height 1.25 metre if unaccompanied.  The 2 staircases make this ride inaccessible for wheelchair users, and those with severe physical disabilities. | |
| Ride | | Physical Disabled Access via | | Wheelchair access to loading area | | Steps on to ride platform / carriage | | Safety Code | | Notes and definitions (Please note: Guests will need to have the ability or assistance to transfer into ride carriages) | |
|  | | | | | | | | | | | |
| **Pendulum** | | Exit | | No | | 2 | | B  H | | Minimum height 1.25 metre.  Must have upper body control to hold on securely to the shoulder restraints.  Riders must be able to keep arms clear of lowering restraints.  This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers. | |
|  | | | | | | | | | | | |
| **Pirate Ship** | | Entrance | | No | | 7 | | B  H | | Minimum height 1.1 metre.  Must have upper body control to remain in a seated upright position.  This ride is not suitable for guests who suffer from heart problems, in a precarious state of health or expectant mothers. | |
|  | |  | |  | |  | |  | |  | |
| **Raft**  **Ride** | | Entrance | | Yes | | 1 | | B | | Minimum accompanied height 0.9 metre Minimum unaccompanied height 1.1 metre  Must have upper body control to remain in a seated upright position.  Must be able to remain seated at all times. | |
|  | | | | | | | | | | | |
| **Reverse Time** | | Entrance | | No | | 8 | | B  H | | Minimum height 1.2 metre.  Must have upper body control to hold on securely to the lap bar restraints and remain in an upright position.  This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers. | |
|  | |  | |  | |  | |  | |  | |
| **Roller Coaster** | | Dedicated Entrance Gate | | Yes | | None | | B  C | | Minimum accompanied height 0.9m  Must have upper body control to remain in a seated upright position.  Riders must be able to hold on securely to the lap bar restraint.  For wheelchair access, ask for assistance from the ride cashier, or alternatively the ride Photo booth sales staff.  If emergency evacuation is necessary, guests will be guided from the attraction, via ramped walkways. | |

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Ride | Physical  Disabled Access via | | | Wheelchair access to loading area. | Steps on to ride platform / carriage | | | Safety  Code | Notes and definitions  (Please note; Guests will need to have the ability or assistance to transfer into ride carriages) | |
|  | | | | | | | | | | |
| **Sky Drop** | | Entrance | No | | | 6 | B  H | | Minimum height 1.2 metre.  Riders with disabilities such that they would not be contained safely by the ride restraints may not ride.  This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers.  Helpers must be able to lift and transfer guests from platform onto high seat unit. |
|  | |  |  | | |  |  | |  |
| **Snails** | | Dedicated Entrance Gate | Yes | | | None | B  C | | Minimum unaccompanied height 1.25 metre.  Wheelchair users may identify themselves to the operator for easier access.  Wheelchair users may remain on the ride to disembark at the point of loading.  If emergency evacuation is necessary, guests will be guided from the attraction, via walkways and tunnels, some of which some may be dimly let. |
|  | |  |  | | |  |  | |  |
| **Twister** | | Exit Gate | Yes | | | 2 | B  H | | Minimum height 1.25 metre.  Must have upper body control to hold on securely to safety lap bar and remain in an upright position.  This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers. |
|  | | | | | | | | | |
| **Whirlwind** | | Entrance | No | | | 4 | B  H | | Minimum accompanied – 1.0 metre.  Minimum unaccompanied height 1.2M  Must have upper body control to remain in a seated upright position.  This ride is not suitable for guests who suffer from heart problems, in a precarious state of health or expectant mothers. |
|  | | | | | | | | | |
| **Yo-Yo** | | Exit | Yes | | | None | B | | Minimum height 1 metre if unaccompanied.  Must have upper body control to remain in a seated upright position.  Wheelchair users may identify themselves to the operator, then may embark when instructed. |

Please note small children under 0.9m must be accompanied